

Integrated Services wins two year extension for outsourced stores contract

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Reading Borough Council (RBC) has awarded a two year contract extension to supply chain and procurement specialist, Integrated Services for its outsourced stores management programme, which has already delivered significant materials cost savings and stock efficiencies.

Integrated Services, which is part of Wolseley UK, was originally appointed on a five year contract to manage all materials supply for the repair and maintenance of RBC's housing stock and other council buildings. This saw RBC outsourcing its stores management to Integrated Services, which set up its own purpose-made stores facility in Reading. Integrated Services also offers a delivery service and van stock management for the council's trades people out in the community, providing all the supplies needed for both reactive repairs and planned maintenance and refurbishment.

Jamie Lovering from RBC explains: "The initial contract had a two year extension option and we decided to award this to Integrated Services because they had worked so hard with RBC to build and develop the quality and efficiency of our stores over the contract period. They have formed such an excellent trade team that knows exactly what we expect from them. They are continually looking to supply RBC with cost savings through economies of scale and smarter procurement but at the same time, maintaining the high standards of quality of materials used."

- 1 Reading Borough Council awards a two year contract extension to its original five year contract with Integrated Services.
- 2 Reading Borough Council to benefit by cost saving through economies of scale and smarter procurement.
- 3 Reading Borough Council trade teams now operate a van stock, maximising the time they spend on site rather than collecting materials for each job they have to attend to.



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Grant Richardson, Trading Director Integrated Services & New Channel Development Director - Wolseley UK, comments: "We are delighted that RBC has decided to extend the stores contract for two years. Our experience in running dedicated stores facilities like this means we are able to help RBC make efficiencies in the materials supply chain, which not only save money but help to improve the service for council tenants."

"For example, RBC trade teams now operate a van stock, maximising the time they spend on site rather than collecting materials for each job they have to attend to. We manage this stock and automatically replenish it as it is used and make sure the materials are available to collect by the tradesmen when it is convenient for them to do so."

Jamie Lovering from RBC concludes: "Improving the van stocks of maintenance staff has helped to improve the efficiency of the service and the impact of having the correct materials allows improvements in the 'right first time service' to our tenants. Integrated Services has also helped to improve the efficiency of our stock holding and has always achieved our core stock target of 98 per cent."

They have played a key role in helping us to identify efficiencies throughout the supply chain, helping us to control cost and stock levels and dramatically improving service levels, particularly in the areas of responsive maintenance."

Integrated Services is a specialist division within Wolseley UK, offering bespoke integrated supply chain solutions, including stores management and procurement models, to clients responsible for large residential social housing estates, major construction projects and off-site construction.

For further information on Integrated Services, visit the website www.integratedservices.co.uk.



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Jamie Lovering
Reading Borough Council



Efficiencies

We continually strive to improve our business, and by solving problems together, improve our client's business and drive it forward.



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